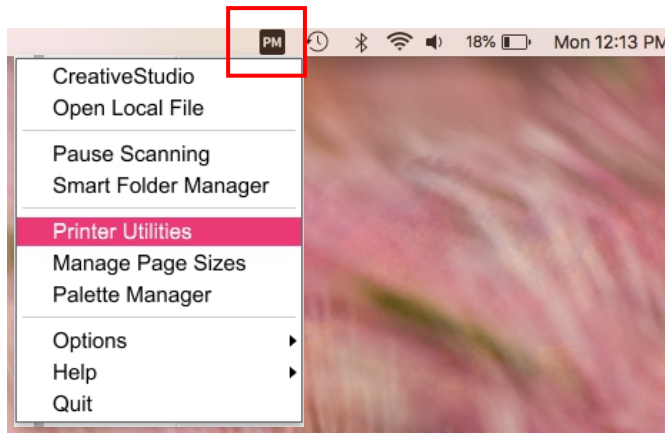# Sawgrass Printer Installation Guide

This installation guide will provide the step-by-step instructions for installing the Sawgrass Print Manager and the Sawgrass printer onto a Mac computer connecting via USB cable. Both the Print Manager and the Sawgrass printer driver must be installed in order for the printer to work and provide the best color.
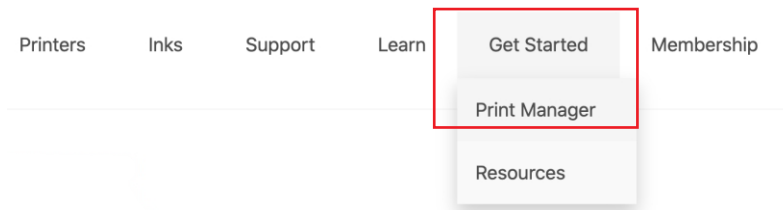
Note: If the Sawgrass Print Manager is already installed and running, go to the top toolbar and click on the Print Manager icon and select Printer Utilities. In the Utilities window select Add A New Printer then skip to Step 15.

1. Go ahead and load the ink into the printer and turn the printer on. Do not connect the USB cable at this time. Proceed to step 2.

2. Go to www.sawgrassink.com and create a login and password. Save this information as it will be needed again later.

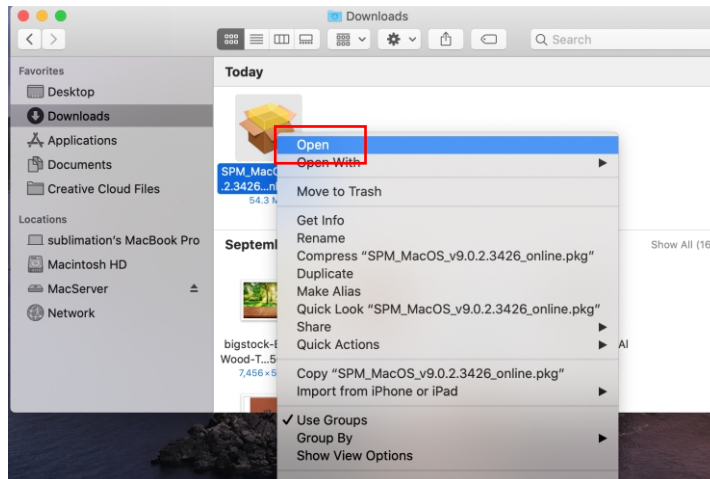3. Once logged in go to Get Started and select Print Manager.

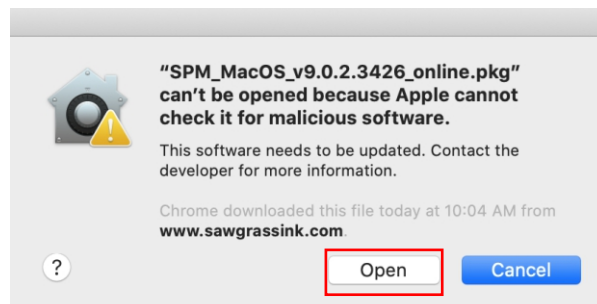4. At the bottom of the screen click Download for Mac. This will begin the download.

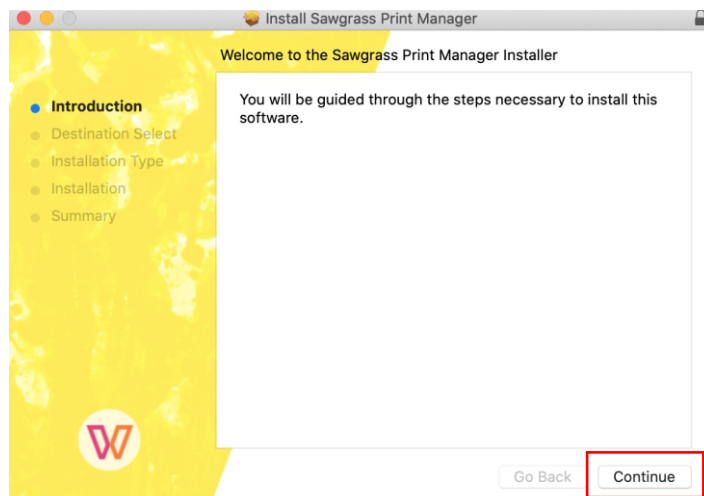# Sawgrass Printer Installation Guide

5. Go into the Downloads folder and locate the SPM file. Right click on the file and select Open. Do not double click on the file.

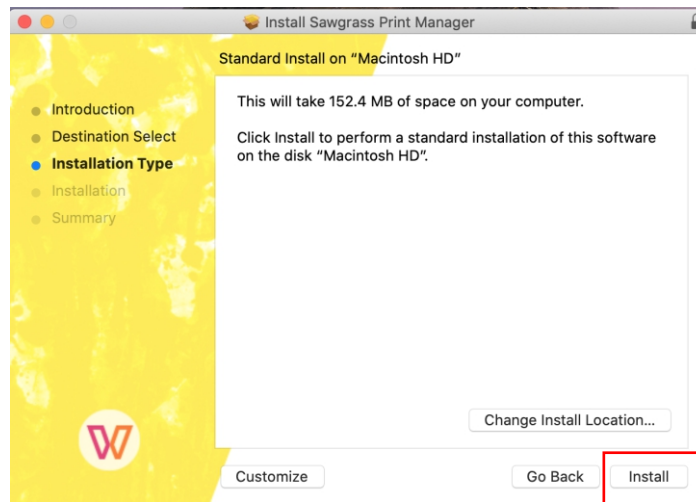

6. When the message below appears click Open.

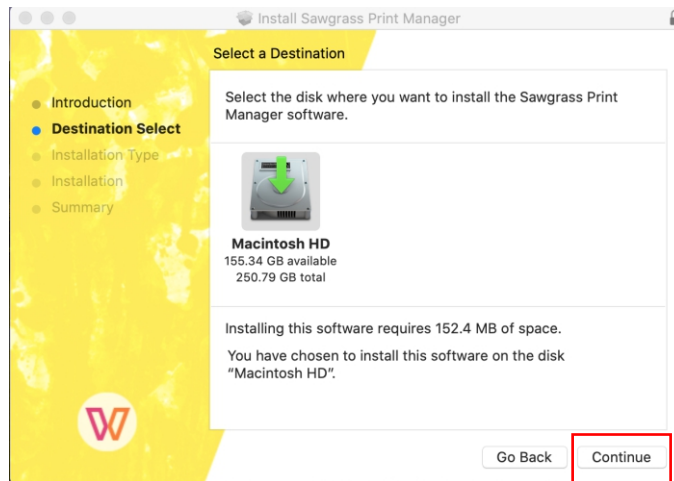7. The installation will begin. Click Continue
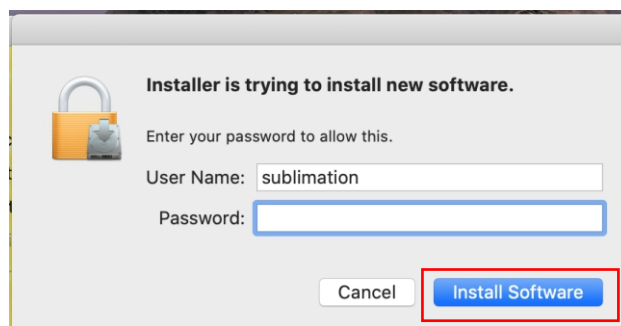
Sawgrass Printer Installation Guide

8. Click Install

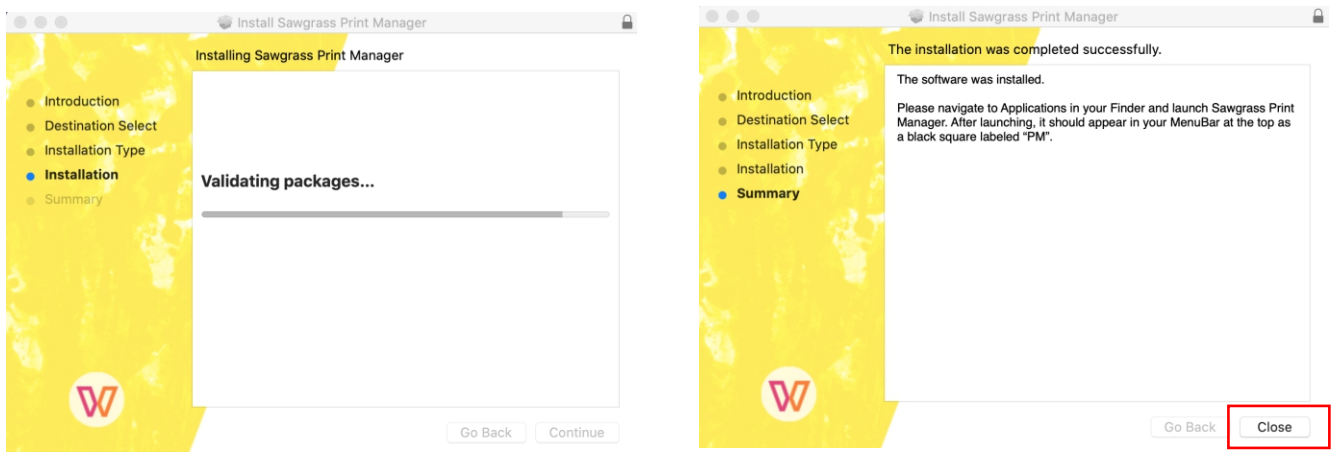9. The Print Manager will be installed on the Mac hard drive. Click Continue.

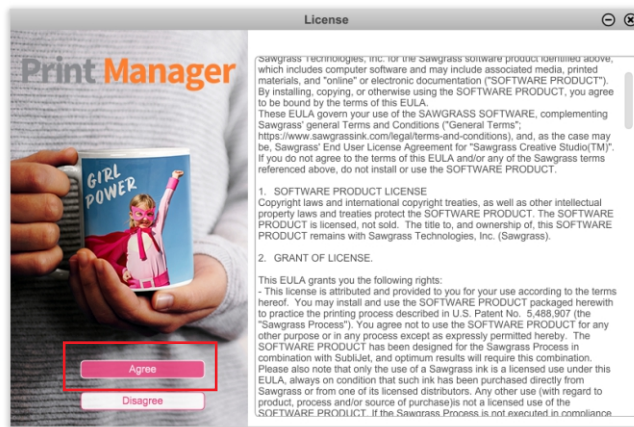10. Enter your Mac OS username & password then click Install Software.

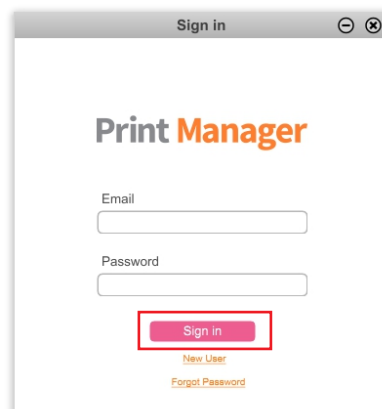# Sawgrass Printer Installation Guide

11. The program will finish installing. Click Close when complete.

12. When the license agreement screen pops up click I Agree.

13. Enter the Sawgrass login credentials that were previously created. Click Sign In.
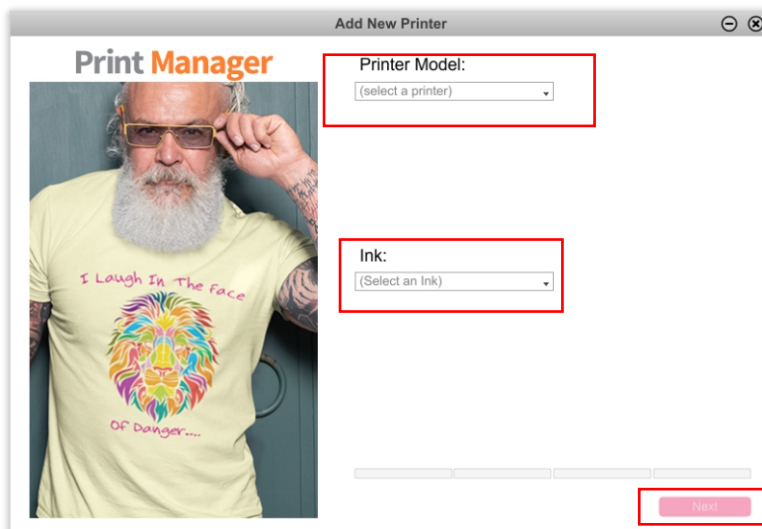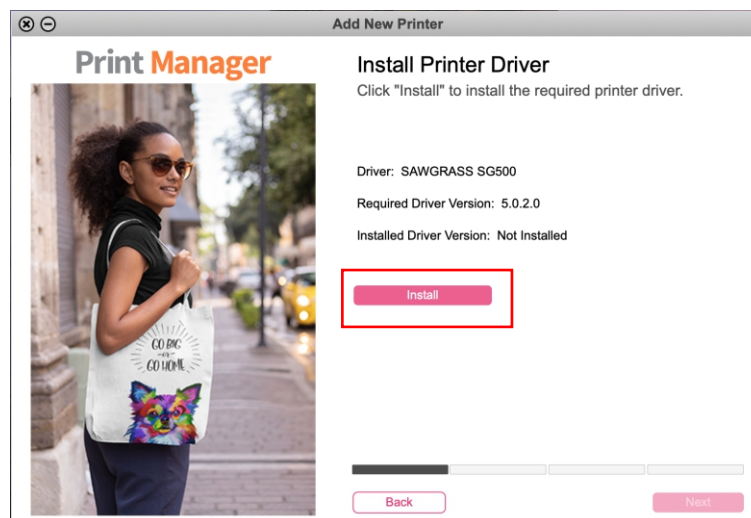
14. The Print Manager will automatically begin running. An icon will appear on the top toolbar when it is running.

15. The Add New Printer screen will appear. Select the Printer Model and Ink type. Click Next.
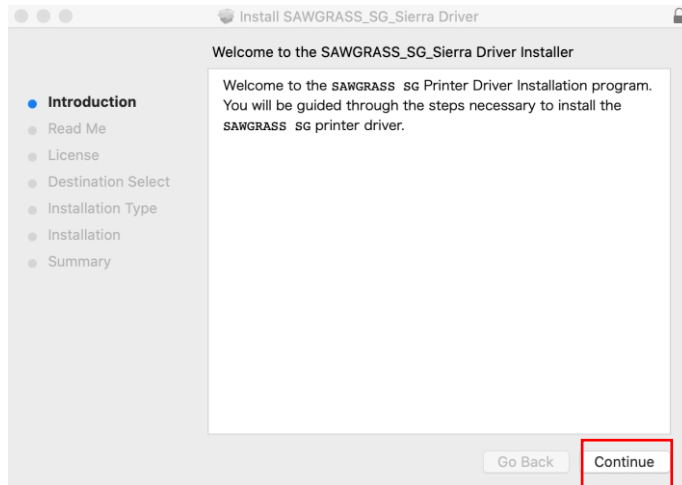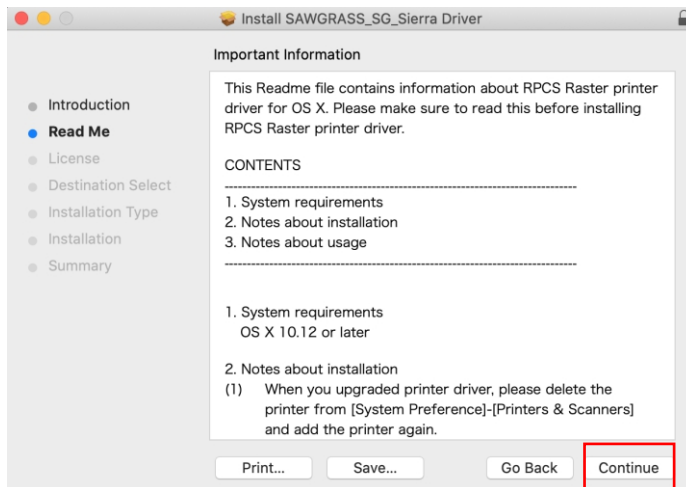

16. Click Install to proceed.
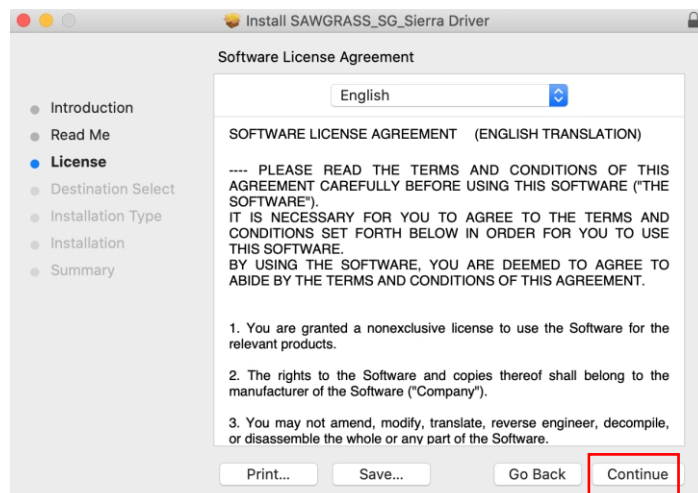
Sawgrass Printer Installation Guide

17. The printer driver will now be installed. Click Continue.
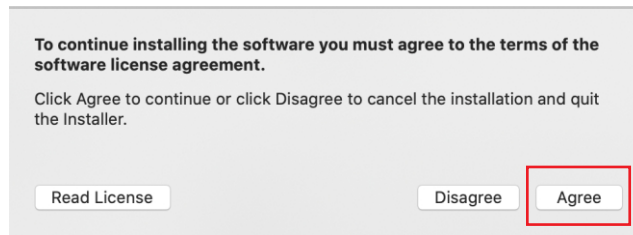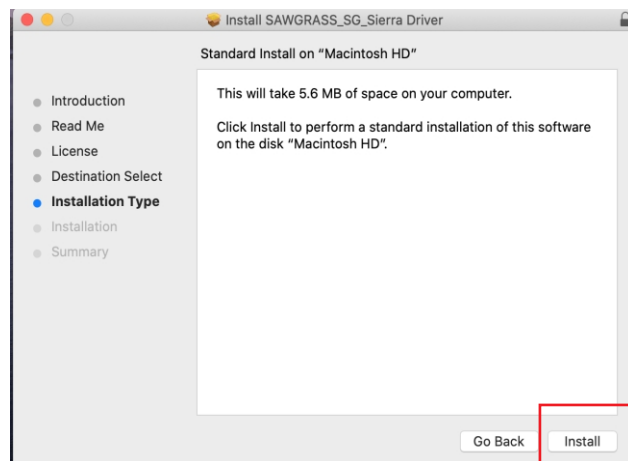

18. Click Continue.

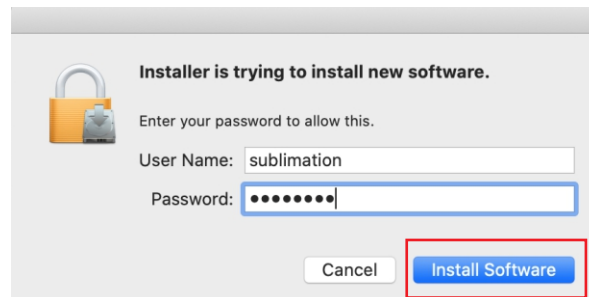
19. Click Continue.

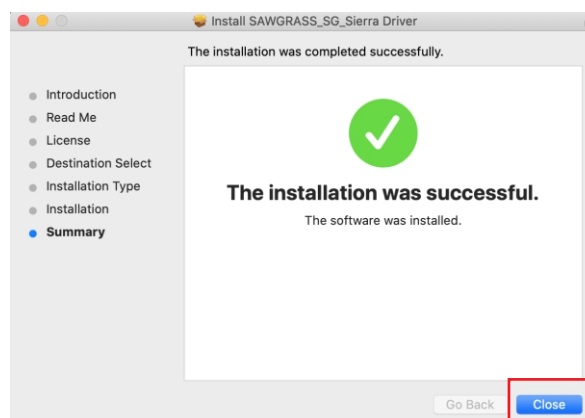# Sawgrass Printer Installation Guide

20. Click Agree.

To continue installing the software you must agree to the terms of the software license agreement.

Click Agree to continue or click Disagree to cancel the installation and quit the Installer.

Read License   Disagree   Agree

21. Click Install

Install SAWGRASS_SG_Sierra Driver

Standard Install on "Macintosh HD"

- Introduction
- Read Me
- License
- Destination Select
- **Installation Type**
- Installation
- Summary

This will take 5.6 MB of space on your computer.

Click Install to perform a standard installation of this software on the disk "Macintosh HD".

Go Back   Install

22. Enter your Mac OS username & password then click Install Software.

Installer is trying to install new software.

Enter your password to allow this.

User Name: sublimation

Password: •••••••

Cancel   **Install Software**

23. Click Close.

Install SAWGRASS_SG_Sierra Driver

The installation was completed successfully.

- Introduction
- Read Me
- License
- Destination Select
- Installation Type
- Installation
- **Summary**

✓

The installation was successful.

The software was installed.

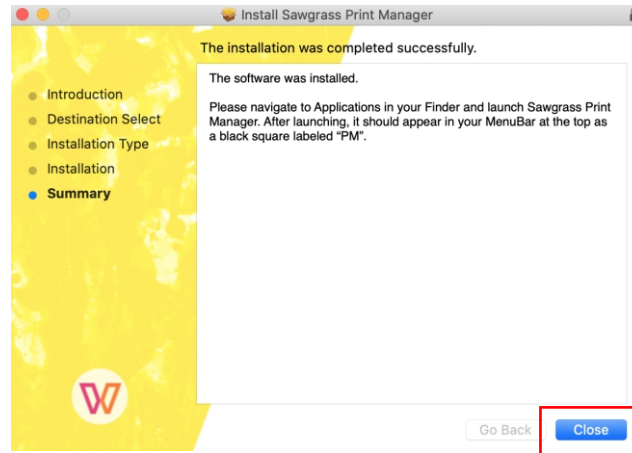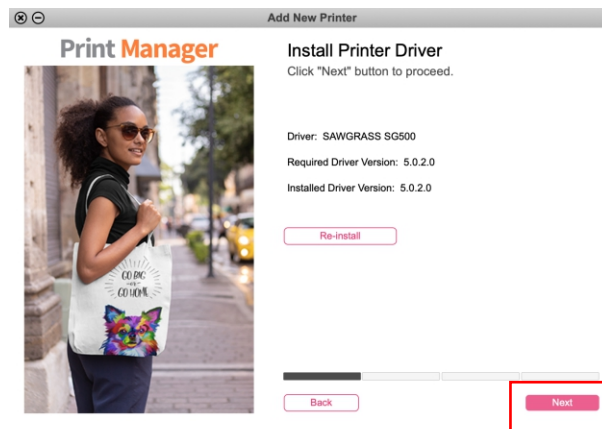Go Back   Close
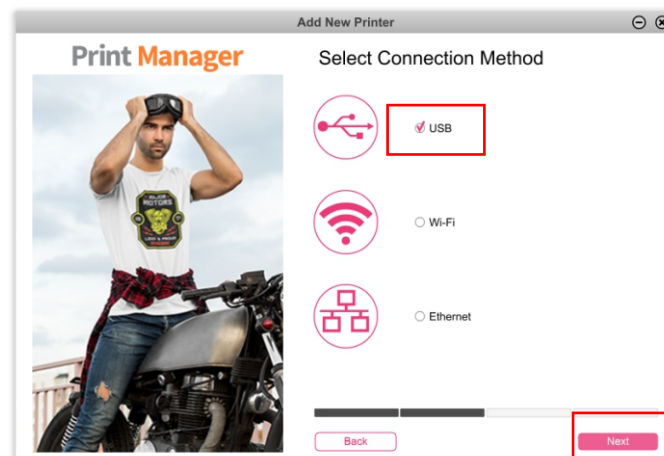
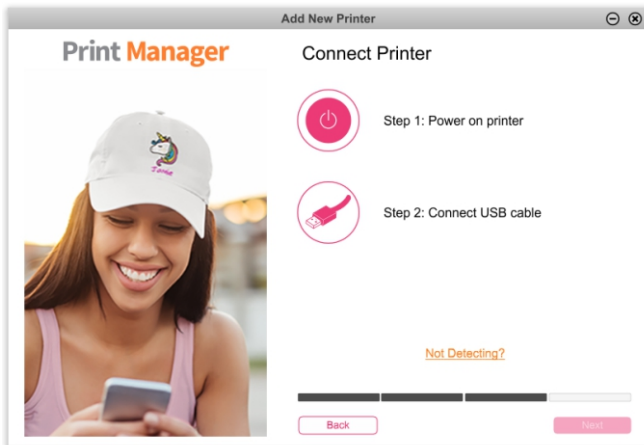# Sawgrass Printer Installation Guide

24. Click Close.

25. Click Next.

26. Select the method of connection (USB in this instance) then click Next. *Note: depending the printer, Wi-Fi may or may not be an option.*

27. Turn the printer on and connect the USB cable to the computer. Make sure it is connected to the correct port on the printer as well.

28. The computer will now recognize the printer. Click Finish.

29. Installation is now complete. The last step is to configure your design software. Follow this link for Photoshop & Illustrator settings and instructions for printing. https://tinyurl.com/y3ugjuv7
Username: jdscust   Password: jdscust