Working with a Mac with the Catalina operating system is slightly different than with previous versions. In order to still use the MacProfiles it is necessary to still install the Virtuoso Print Manager even though it will not be used. The only part that will be used is the Sawgrass OEM driver. Below are the instructions for installing.

1. If you don't have the VPM installed skip to step 2. If you already have the VPM installed, quit the existing instance by right clicking the icon on the top Menu Bar and choosing Quit



2. Download and install the latest VPM from the download page at https://www.sawgrassink.com/support/vpm. If you don't have a login created on the Sawgrass site, you will need to create one.

Printers	Inks	Support G	et Started	Download the Latest Version of Sawgrass Virtuoso Print Manager VPM is required to ensure color accuracy and vibrance for sublimation printing.		
		Knowledge Base	16.5	This custom-built application works with your Sawgrass printer and incorporates the best of		
		Contact Support		our legacy PowerDriver software. It offers customizable pre-sets and advanced color controls, optimizing prints from CreativeStudio or other design software. Note: The VJ 628 is compatible only with Microsoft Windows operating system. See Minimum System		
		Create Account	1	Requirements.		
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3. Before launching, visit System Preferences on your Mac, then click Printers & Scanners



4. Remove your Sawgrass printer(s) by clicking each printer, then click the minus (-) button.



5. Launch the newly installed VPM. You will be prompted to install a new printer. Install the driver for whichever printer is relevant.

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Drin	tor Driver:		
FIII	iter Driver.		
	(select a printer)	\$	
	Virtuoso SG400		
	Virtuoso SG800		
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- 6. On the Install New Printer window, click the X. This will close the running VPM instance.
- 7. Return to System Preferences on your Mac, then Printer & Scanners.
- 8. Click the plus (+) button to add the printer again.



9. Once the printer is installed, the ICC profile can then be installed.